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| **C:\Users\NPC\Desktop\Final.Drafts.CRIDA.PMs.3.3.14\CRIDA logo.jpg** | **PROCEDURES MANUAL** **FORMATS** | **DOC NO. : CRIDA/PM/PME/P-03****ISSUE NO:01****REV. NO. :03****DATE. : 24.10.2014** | icarlogo |

**Customer Feedback Form to assess stakeholder satisfaction (Extension personnel/farmers) on training programmes / Visit to Institute**

I . State the purpose of your visit to CRIDA: Training / Exposure visit

Please give your feed back by ticking ( √ ) the appropriate box

|  |  |  |
| --- | --- | --- |
| **S.No** | **Statements** | **Extent of Clarity** **Scale (1-5)** |
| **I** | **About the Institute** | **1** | **2** | **3** | **4** | **5** |
|  |  |  |  |  |  |  |
| 1. | **Mandate:** My expectations to understand CRIDA mandate is very much clear |  |  |
| 2. | **Gallery**:The research and extension activities of CRIDA have been well displayed in gallery hall |  |  |  |  |  |
|  |  |  |  |  |  |  |
| 3. | **CRIDA Film**: Film on CRIDA profile gives first hand information on CRIDA facilities and the kind of work being carried out |  |  |  |  |  |
| 4 | **Laboratories**: Visit to Laboratories have displayed the quality of work carried out here |  |  |  |  |  |
| 5 | **Literature**: Literature provided on research activities and technologies developed is exhaustive |  |  |  |  |  |

|  |  |  |
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| **II** | **About Training content**  |  **Extent of Coverage** |
| **1** | **2** | **3** | **4** | **5** |
| 1 | Resource Characterization - Climate |  |  |  |  |  |
| 2. | Crops & cropping systems |  |  |  |  |  |
| 3. | Rainwater management including watersheds |  |  |  |  |  |
| 4. | Diversification of dryland agriculture, IFS, ALU, AF, etc.  |  |  |  |  |  |
| 5. | Soil health including INM, SNM, etc. |  |  |  |  |  |
| 6. | Farm mechanization |  |  |  |  |  |
| 7. | Transfer of technology |  |  |  |  |  |
| 8 | Hand on training including field visits |  |  |  |  |  |
| **III** | **About opportunity to Participate in the training programme** | **Extent of Adequacy** |
| **1** | **2** | **3** | **4** | **5** |
| 1 | Participation in class room discussion |  |  |  |  |  |
| 2 | Participation in field visits |  |  |  |  |  |
| 3 | Participation on computer based learning |  |  |  |  |  |
| **IV** | **Training material (Non Conformimg product)**  | **YES**  | **NO** |  |  |  |
| 1 | Has the training coordinator provided a reading material in time? |  |  |  |  |  |
| 2. | Does it cover all the necessary lectures? |  |  |  |  |  |
| 3. | Any other (pl. Specify) |  |  |  |  |  |
| **IV**  | **Give your comments on training atmos-phere and methodology**  | **Extent of Satisfactory** |
| **1** | **2** | **3** | **4** | **5** |
| 1. | Atmosphere to exchange ideas freely with faculty members |  |  |  |  |  |
| 2. | Medium of instruction |  |  |  |  |  |
| 3. | Training methods |  |  |  |  |  |
| 4 | Use of A V Aids |  |  |  |  |  |
| 5 | Timely information of day to day activities in CRIDA |  |  |  |  |  |
| 6 | Duration of programme |  |  |  |  |  |
| 7 | Relevance and Adequacy of contents |  |  |  |  |  |
| 8 | Sequencing of contents |  |  |  |  |  |
| 9 | Practical orientation |  |  |  |  |  |
| 10 | Any other (pl. specify)  |  |  |  |  |  |
| **V** | **Comments on facilities and resources** | **Extent of Satisfactory** |
| **1** | **2** | **3** | **4** | **5** |
| 1 | Lodging arrangement |  |  |  |  |  |
| 2 | Classroom and lab facilities |  |  |  |  |  |
| 3 | Transport facilities |  |  |  |  |  |
| 4 | Library facilities |  |  |  |  |  |
| 5 | Recreation facilities |  |  |  |  |  |
| 6 | Any other (pl. specify) |  |  |  |  |  |
| VI | List out major skills learnt in training program and how do you implement them at your work place. |
|  | Skills learnt | How to implement in work place |
| 1 |  |  |
| 2 |  |  |
| 3 |  |  |
| **VII** | **Any other observation and suggestions** |
|  |  |
|  |  |
| **VIII** | **Overall grading of the course** | (Excellent/ Very good/Good/ Average) |
| **IX** | **Whether you would like to attend similar trainings in future** | Yes/No |