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| --- | --- | --- | --- |
| **C:\Users\NPC\Desktop\Final.Drafts.CRIDA.PMs.3.3.14\CRIDA logo.jpg** | **PROCEDURES MANUAL**  **FORMATS** | **DOC NO. : CRIDA/PM/PME/P-03**  **ISSUE NO:01**  **REV. NO. :03**  **DATE. : 24.10.2014** | icarlogo |

**Customer Feedback Form to assess stakeholder satisfaction (Extension personnel/farmers) on training programmes / Visit to Institute**

I . State the purpose of your visit to CRIDA: Training / Exposure visit

Please give your feed back by ticking ( √ ) the appropriate box

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **S.No** | **Statements** | **Extent of Clarity**  **Scale (1-5)** | | | | |
| **I** | **About the Institute** | **1** | **2** | **3** | **4** | **5** |
|  |  |  |  |  |  |  |
| 1. | **Mandate:** My expectations to understand CRIDA mandate is very much clear |  |  |
| 2. | **Gallery**:The research and extension activities of CRIDA have been well displayed in gallery hall |  |  |  |  |  |
|  |  |  |  |  |  |  |
| 3. | **CRIDA Film**: Film on CRIDA profile gives first hand information on CRIDA facilities and the kind of work being carried out |  |  |  |  |  |
| 4 | **Laboratories**: Visit to Laboratories have displayed the quality of work carried out here |  |  |  |  |  |
| 5 | **Literature**: Literature provided on research activities and technologies developed is exhaustive |  |  |  |  |  |

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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **II** | **About Training content** | | | **Extent of Coverage** | | | | | | | | | | | | | | | |
| **1** | | | | | | **2** | | | **3** | **4** | | | **5** | | |
| 1 | Resource Characterization - Climate | | |  | | | | | |  | | |  |  | | |  | | |
| 2. | Crops & cropping systems | | |  | | | | | |  | | |  |  | | |  | | |
| 3. | Rainwater management including watersheds | | |  | | | | | |  | | |  |  | | |  | | |
| 4. | Diversification of dryland agriculture, IFS, ALU, AF, etc. | | |  | | | | | |  | | |  |  | | |  | | |
| 5. | Soil health including INM, SNM, etc. | | |  | | | | | |  | | |  |  | | |  | | |
| 6. | Farm mechanization | | |  | | | | | |  | | |  |  | | |  | | |
| 7. | Transfer of technology | | |  | | | | | |  | | |  |  | | |  | | |
| 8 | Hand on training including field visits | | |  | | | | | |  | | |  |  | | |  | | |
| **III** | **About opportunity to Participate in the training programme** | | | **Extent of Adequacy** | | | | | | | | | | | | | | | |
| **1** | | | | | | **2** | | | **3** | **4** | | | **5** | | |
| 1 | Participation in class room discussion | | |  | | | | | |  | | |  |  | | |  | | |
| 2 | Participation in field visits | | |  | | | | | |  | | |  |  | | |  | | |
| 3 | Participation on computer based learning | | |  | | | | | |  | | |  |  | | |  | | |
| **IV** | **Training material (Non Conformimg product)** | | | **YES** | | | | | | **NO** | | |  |  | | |  | | |
| 1 | Has the training coordinator provided a reading material in time? | | |  | | | | | |  | | |  |  | | |  | | |
| 2. | Does it cover all the necessary lectures? | | |  | | | | | |  | | |  |  | | |  | | |
| 3. | Any other (pl. Specify) | | |  | | | | | |  | | |  |  | | |  | | |
| **IV** | | **Give your comments on training atmos-phere and methodology** | | | **Extent of Satisfactory** | | | | | | | | | | | | | | |
| **1** | | | | **2** | | | **3** | | | | **4** | | | **5** |
| 1. | | Atmosphere to exchange ideas freely with faculty members | | |  | | | |  | | |  | | | |  | | |  |
| 2. | | Medium of instruction | | |  | | | |  | | |  | | | |  | | |  |
| 3. | | Training methods | | |  | | | |  | | |  | | | |  | | |  |
| 4 | | Use of A V Aids | | |  | | | |  | | |  | | | |  | | |  |
| 5 | | Timely information of day to day activities in CRIDA | | |  | | | |  | | |  | | | |  | | |  |
| 6 | | Duration of programme | | |  | | | |  | | |  | | | |  | | |  |
| 7 | | Relevance and Adequacy of contents | | |  | | | |  | | |  | | | |  | | |  |
| 8 | | Sequencing of contents | | |  | | | |  | | |  | | | |  | | |  |
| 9 | | Practical orientation | | |  | | | |  | | |  | | | |  | | |  |
| 10 | | Any other (pl. specify) | | |  | | | |  | | |  | | | |  | | |  |
| **V** | | **Comments on facilities and resources** | | | **Extent of Satisfactory** | | | | | | | | | | | | | | |
| **1** | | | **2** | | | | **3** | | | **4** | | | **5** | |
| 1 | | Lodging arrangement | | |  | | |  | | | |  | |  | | | |  | |
| 2 | | Classroom and lab facilities | | |  | | |  | | | |  | |  | | | |  | |
| 3 | | Transport facilities | | |  | | |  | | | |  | |  | | | |  | |
| 4 | | Library facilities | | |  | | |  | | | |  | |  | | | |  | |
| 5 | | Recreation facilities | | |  | | |  | | | |  | |  | | | |  | |
| 6 | | Any other (pl. specify) | | |  | | |  | | |  | | |  | | | |  | |
| VI | | List out major skills learnt in training program and how do you implement them at your work place. | | | | | | | | | | | | | | | | | |
|  | | Skills learnt | | | | How to implement in work place | | | | | | | | | | | | | |
| 1 | |  | | | |  | | | | | | | | | | | | | |
| 2 | |  | | | |  | | | | | | | | | | | | | |
| 3 | |  | | | |  | | | | | | | | | | | | | |
| **VII** | | | **Any other observation and suggestions** | | | | | | | | | | | | | | | | |
|  | | |  | | | | | | | | | | | | | | | | |
|  | | |  | | | | | | | | | | | | | | | | |
| **VIII** | | | **Overall grading of the course** | | | | (Excellent/ Very good/Good/ Average) | | | | | | | | | | | | |
| **IX** | | | **Whether you would like to attend similar trainings in future** | | | | Yes/No | | | | | | | | | | | | |